

ESI SENSATIONS TERMS OF SALE

Opening season

The International Ski School SENSATIONS is open from December 1st to April 30th according to the snow conditions. During school holidays, it is strongly recommended that you book your lessons or activities in advance.

Participation

Your participation requires a reasonable health (please contact us if you have any questions) and appropriate winter sports equipment. Instructions given by the instructor must be respected at all times.

Management

Our ski instructors and mountain guides are certified professionals in their specialities. Any participation is subject to their evaluation of clients' emotional and physical states.

Safety

Any on snow programme is subject to the ski instructor's or mountain guide's judgment of the weather and snow conditions, and the ability of the participants.

Weather conditions

In case of bad weather no refund or postponement will be offered if the activity has been confirmed to take place by the ESI SENSATIONS.

Insurance

Insurance is not included in our prices. It is essential to purchase an insurance, such as the « Carré Neige » with your ski pass at the ski pass office and to inform yourself about what it covers. Insurance has to cover lesson or activity cancellation, repatriation, medical assistance and injury.

Booking, Registration and Rules

Lessons and activities must be booked directly via our online booking system before your stay. The booking will be accepted after the agreement of the ESI SENSATIONS and your payment. At your registration, you recognize being informed of, and accepting, our terms of sale.

Lesson or activity cancellation

- No refund, rearrangement or interchange will be provided due to an insufficient physical or technical level.
- If you cancel less than 30 days before the activity, we cash the deposit of 30% of the amount.
- If you cancel less than 15 days before the activity, we cash the deposit of 60% of the amount.
- If you cancel less than 7 days before the activity, we cash the deposit of 100% of the amount.
- If you have a medical reason, we give you an invoice for your insurance for a refundable.
- No refund will be provided in the event of stoppage of ski lessons or activities beyond our control (such as of lift closure, bad weather, ...)
- No refund will be provided if our ski instructors or mountain guides modify, with or without warning, any programme due to unsafe conditions.
- Lesson times can be modified according to the lift operating times.

Exclusions

Insurance, ski equipment and ski pass are not included in our rates.

Pictures and videos

On our websites we use pictures and videos taken during our lessons. Please inform us before in writing if you do not agree, failing that your consent will be implied.

Accident

In the event of an accident caused by a third party, neither the ski instructor nor the ESI SENSATIONS have any obligation to know or determine the identity of the third party. In the case of any conflict arising between the 3rd party and the client neither the ski instructor nor the ESI accept responsibility to seek a resolution.

By your registration at a lesson or activity propose by the International Ski School SENSATIONS, you recognize being informed of, and accepting, our terms of sale.